

May 20, 2026

The Honorable Dr. Mehmet Oz  
Administrator Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, MD 21244

**Re: Six-Month Moratorium on Home Health and Hospice Medicare Enrollment**

Dear Administrator Oz -

On behalf of the National Alliance for Caregiving and the more than 63 million family caregivers we represent, I write to share both our support for CMS's commitment to ensuring program integrity in the Medicare program and our concerns about how the recently announced enrollment moratorium may affect the families who depend on home health and hospice services every day.

For the family caregivers in our network, home health and hospice are not optional conveniences, they are essential support infrastructure. When professional services are unavailable or disrupted, family caregivers absorb the shortfall personally, often without notice or training. This hardship falls hardest on sandwich-generation caregivers simultaneously raising children and supporting aging parents, a population already stretched thin and disproportionately reliant on in-home care to remain in the workforce and maintain their own health.

We want to be clear: program integrity is continuity of care for families navigating a serious illness. Agencies that bill Medicare without delivering promised services leave families to fill the gap on their own, often in moments of acute medical need. We share CMS's interest in removing bad actors from the program, and we appreciate the agency's confirmation that the moratorium will not disrupt services from currently enrolled providers — an important reassurance for the families we serve.

At the same time, we are concerned that a nationwide pause on new enrollment risks deepening access gaps in communities where provider supply is already thin, particularly rural areas and underserved urban neighborhoods. We respectfully urge CMS to closely monitor access conditions during the moratorium period and to publish data on where shortages are emerging so that stakeholders can respond. In addition, there needs to be a

specific pathway for legitimate new providers serving these populations to ensure the needed support for beneficiaries and their family caregivers.

Specifically, we encourage the agency to publish the criteria, timelines, and process that qualified providers can expect, so that access can be restored quickly in rural communities and home health deserts where current capacity isn't sufficient to meet the demand for home care.

We welcome the opportunity to work with CMS on this and would be glad to convene caregiver voices to inform the agency's approach. Thank you for your attention to the families behind every home health and hospice case.

Sincerely,



Jason Resendez

President & CEO  
National Alliance for Caregiving

CC: Kim Brandt, Deputy Administrator and Chief Operating Officer

Jeneen Iwugo, Deputy Director of the Center for Program Integrity